

OUR QUALITY POLICY

A FUNCTIONAL AND UP-TO-DATE QUALITY MANAGEMENT SYSTEM

Maintain and develop the quality management system. All activities are governed by prescribed procedures which are reviewed at regular intervals to make sure they are up to date and effective.

REGULAR EVALUATION AND CONTINUOUS IMPROVEMENT

Perform objective and independent quality control to ensure that the required quality criteria are achieved.

Set goals and programmes for continuous improvement based on input and evaluate them regularly.

HIGH-QUALITY AND GENTLE PRODUCTS

Develop new products with higher value for money using more environmentally friendly and safer production processes.

COMPLIANCE WITH LEGISLATIVE AND CUSTOMER REQUIREMENTS

Meet the requirements of legislation and, above all, those of customers and other stakeholders.

INVOLVING EMPLOYEES IN QUALITY MANAGEMENT

All employees are involved in the operation and improvement of the system and are properly trained and educated not only for this but for all the activities they perform.

STAFF TRAINING AND OPEN COMMUNICATION

Create conditions for deepening the knowledge, know-how and relationship of all SPOLCHEMIE employees to the quality of products. Communicate the principles of the quality management system and require their compliance by external organisations providing services at SPOLCHEMIE sites.

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